

Provider Contact Information

Maricopa County

Employee Benefits Division

Maricopa County Administration Building
301 W. Jefferson St., Suite 3200
Phoenix, Arizona 85003-2143

Phone: (602) 506-1010
Fax: (602) 506-2354

<https://mymc.maricopa.gov/Benefits>
Benefits@maricopa.gov

Wellness Works

Phone: (602) 506-1010
Fax: (602) 506-2354

Medical Plans

Cigna

Group #3205496

Customer Service (800) 244-6224
24-Hour Health
Information Line (800) 564-8982
Your Health First (855) 246-1873
Healthy Pregnancies,
Healthy Babies (800) 615-2906
Healthy Rewards (800) 870-3470

www.mycigna.com
www.cigna.com

HSA Bank

(800) 244-6224 8 am to 8 pm EST, M-F

UnitedHealthcare

Group #901632

Customer Service (888) 876-7098
Healthy Pregnancy Program (888) 246-7389
myNurseline (855) 466-7886

www.myuhc.com

Optum Bank

(800) 791-9361 8 am to 8 pm EST, M-F

Prescription Plans

Cigna HDHP Prescription Plan

(Cigna HDHP with HSA)

Group #3205496

Customer Service (800) 244-6224
Home Delivery (800) 285-4812

www.mycigna.com

OptumRx Coinsurance Prescription Plan

(Cigna HMO, and UnitedHealthcare PPO)

Group #512229

Member Services (866) 312-1597
Prior Authorization (877) 665-6609
Optum Specialty Pharmacy (855) 427-4682
Medication Therapy Mgt. (866) 352-5310

www.optumrx.com

OptumRx HDHP Prescription Plan

(UnitedHealthcare HDHP with HSA)

Group #901632

Member Services (888) 876-7098
Optum Specialty Pharmacy (855) 427-4682
www.myuhc.com

On-Site Pharmacy/ Convenience Care Clinic

Premise Health Care Center (480) 347-4791
Walgreens Onsite Pharmacy (602) 283-9925

Employee Assistance Program (EAP)

Magellan Health Services

Group #N/A

(888) 213-5125

www.magellanhealth.com/member

Behavioral Health

Magellan Health Services

Group #N/A

(888) 213-5125

www.magellanhealth.com/member

Cigna Behavioral Health

(Cigna HDHP with HSA only)

Group #3205496

(800) 274-7603 www.mycigna.com

United Behavioral Health

(UnitedHealthcare HDHP with HSA only)

Group #901632

(888) 876-7098 www.myuhc.com

Vision

Eye Med

Group #1004141

(866) 724-0782 www.eyemed.com

Dental

Cigna Pre-Paid Dental (DHMO)

Group #2465354

(800) 244-6224 www.cigna.com

Cigna Dental | Group #2465354

(888) 336-8258 www.cigna.com

Delta Dental | Group #4500

(602) 938-3131 or (800) 352-6132

www.deltadentalaz.com

Life Insurance

Securian

Group #70334 (Life Insurance)

Group #70335 (AD & D)

General Plan Information (866) 293-6047
Claims (888) 658-0193
Medical Underwriting (800) 872-2214
Continuation (866) 365-2374

Short -Term Disability

Sedgwick Group #435000

(800) 599-7797

<https://www.claimlookup.com>

Long-Term Disability

Broadspire

(through the Arizona State Retirement System)

(877) 232-0596 www.azasrs.gov

Retirement

Arizona State Retirement System

Phoenix (602) 240-2000

Outside Phoenix (800) 621-3778

www.azasrs.gov

Public Safety Retirement System

(602) 255-5575 www.psprs.com

Nationwide Retirement Solutions

Smart Savings

(602) 266-2733 (800) 598-4457

www.maricopadc.com

Pet Insurance

Pet Benefit Solutions

(800) 891-2565

[https://www.petbenefits.com/land/
MaricopaCounty](https://www.petbenefits.com/land/MaricopaCounty)

Other

Flexible Spending Accounts

Discovery Benefits

M-F, 4 am-7 pm MST

(866) 451-3399

www.discoverybenefits.com

Maricopa County Dependent

Verification Service Center

(866) 229-8292 M-F, 5 am-5 pm MST

PO Box 310552

Des Moines, IA. 50305-0552

benefits.maricopa.gov

COBRA Administrator

Enrollment forms and ongoing payments

(866) 229-8292

M-F, 5 am-5 pm MST

P.O. Box 310512, Des Moines, IA 50331-0512

benefits.maricopa.gov

Verification Administration

(866) 229-8292 M-F, 5 am-5 pm MST

benefits.maricopa.gov

MetLife Legal Plan (formerly Hyatt)

Plan 150 / Group #0518

(800) 821-6400 <http://info.legalplans.com>

(Access Code - 1500518)

Wellness Portal

(888) 671-9395 email: support@virginpulse.com

join.virginpulse.com/maricopacounty

Financial Wellness - My Secure

Advantage

1 (888) 724-2326 mysecureadvantage.com

M-F, 7 am-6 pm MST